Student Portal Registration and Login Procedures

To simplify the student portal login, we suggest that all students change their password from their student ID. Keep in mind that this is not just the password to the Student Portal, it is the password that you use to login to computers, Google Drive, Student Portal, and other online resources.

If you have never accessed the Student Portal before

1. Go to www.neisd.net > **Parent Portal.** Click on ![Register] in the top right-hand corner of the screen.
2. From the "User type" drop-down menu, pick "Student". Enter your Active Directory username and password. This is the same username and password you use to login to the computer.

User Name	Enter your network username
Password	Enter your network password

3. Pick five of the ten security questions and enter the answers to the question in the "Response" and "Confirm Response" fields.

Password Hints

Hint 1

Hint	What is the name of your first pet?
Response	•••
Confirm Response	•••••

Please confirm your answer.

Hint:

If the "Confirm Response" field turns pink, then the answers do not match, re-type both your responses again.

4. Click the ![Register] button located below the security questions.
5. If all the data is correct, the student portal account was created and the account is now ready for use.
6. If you receive an error, look for "pink fields" and correct your entries. Click "Register" to finish the registration.

If you have logged into the Student Portal before

1. Go to www.neisd.net > **Parent Portal**

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2. From the "**User type**" drop-down menu, pick "**Student**".
3. Enter your Active Directory username and password. Click the **Login** button.
4. If you are still using your student ID as your password, you will be taken to a "Verify your identity" window, answer the three security questions and click **OK**.

NOTE:

The portal only requires security questions if the student is still using their student ID as their Active Directory password. A student can change their Active Directory password to simplify the Student Portal login process. Click on "**here**" in the blue section to access instructions on how to change your password. *Keep in mind that this is not just the password to the Student Portal, it is the password that you use to login to computers, Google Drive, Student Portal, and other online resources.*

Verify your identity

Why do I need to verify my identity?

Your default network password is not secure so you will need to answer these security questions to login. Click (here) for instructions on how to change your default network password and avoid these questions in the future.

What is the name of your first pet?

Please enter your response.

Who was your childhood hero?

Please enter your response.

What is your mother's middle name?

Please enter your response.

Ok   Cancel

Passwords must be between 8 – 20 characters and must contain three of the following four:

- Upper case letter
- Lower case letter
- Number
- Special character

Password Restrictions:

- Can't contain your first or last name
- Can't start with a special character
- No more than 6 numbers
- No spaces